

Customers and non-customers can find the exact hotspot locations at xfinity.com/wifi/#find-a-hotspot. Xfinity Internet customers can also locate them through the Xfinity WiFi Hotspots app.

Does the free access apply to both customers and non-customers?

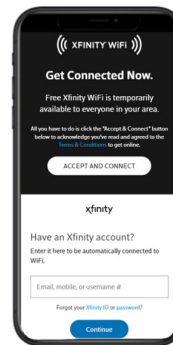
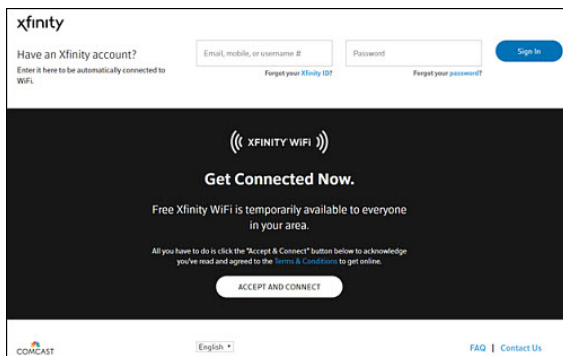
Yes, anyone in proximity to an Xfinity WiFi hotspot (located on the map) can access it.

How can I connect to an Xfinity WiFi hotspot?

1. Visit xfinity.com/wifi or use the Xfinity WiFi Hotspots app to see a map of Xfinity WiFi hotspots. All open hotspots, both indoor and outdoor, will be displayed on the map in blue.
2. Once at a hotspot, customers and non-customers should select **xfinitywifi** from the list of available WiFi networks, and then launch a browser.
3. Xfinity Internet customers can sign in using their Xfinity ID and password to be automatically connected to Xfinity WiFi hotspots in the future. Non-Xfinity Internet customers can connect by clicking the Accept and Connect button. Non-Xfinity customers will be able to renew their complimentary sessions every 12 hours.

How do I know if I'm attempting to connect to an open Xfinity WiFi Hotspot or if I'm trying to connect to an unavailable Xfinity WiFi Home Hotspot?

You should see the Accept and Connect button when attempting to access an Xfinity WiFi hotspot that has been opened. Below are examples of what the Accept and Connect button looks like on a computer.



If you do not see the Accept and Connect button, and, instead, you see a login page and an option to purchase Xfinity WiFi Passes, this is an Xfinity Home Hotspot, which is not opened to the public. Below are examples of what the login page looks like on a computer and mobile device.

